#### **Our Company**

Lombardi Energy Services is a service oriented home heating/AC repair, installation and fuel delivery company located in Newburyport. We have been delivering comfort to our community since 1958 with personal service based on the individual needs of each customer.

#### **Our Commitment**

- Satisfaction
- Dependability
- Honesty
- Sustainability



#### **Our Services**

- 24 Hour Emergency response for qualified homeowners
- Installation, Service & Maintenance on all residential heating and cooling systems
- · Annual service plan options
- Automatic BIOHER Fuel Delivery
- · Seasonal Payment Plans
- Self Service Account Access
- Trained, licensed and Insured Techs
- · Guaranteed workmanship

HAVE A QUESTION OR COMMENT?
SEND US A MESSAGE VIA OUR WEBSITE,
LombardiEnergy.com

#### **Terms and Conditions:**

- Service plan coverage is contingent on inspection of the heating system. Plan does not cover pre-existing conditions.
- Company reserves the right to refuse and/or terminate plan coverage or repair work on equipment deemed unsatisfactory.
- Services not covered by the plan are charged at the prevailing rates.
- Customer agrees to purchase oil exclusively from Lombardi Energy Services and maintain account in good standing.
- Customer is responsible for arranging annual maintenance.
- Plan coverage is for one year, auto renews and is non-transferable and non-refundable.

#### Exclusions

- This agreement does not cover replacement of a complete boiler, furnace, burner, water heater, power venter, tankless coil, radiant heat, humidifier or piping, baffles, oil lines, oil storage tanks, auxiliary lift pumps, electric wiring, domestic plumbing, draining of expansion tanks and purging of radiators, obsolete equipment, neglect, upgrades necessary due to government regulations, or any parts or services not explicitly mentioned in the agreement.
- Participating in the Tank Insurance Program does not guarantee the prevention of a leak or other failure of your oil tank.
- Except to the limits of protection under the Tank Insurance Program for customers enrolled, Lombardi Energy Services is not liable for any environmental pollution or pollution cleanup due to tank rupture, oil line leak, or any contamination resulting from the oil distribution system.
- Maintenance and service plan does not include testing or application of antifreeze.

#### Other Conditions

- Lombardi Energy Services will not accept responsibility for the loss of heat in any unoccupied buildings, for delays or damages resulting from obtaining parts, fires, accidents, power interruptions, water in basement, water in storage tank and/or lines, labor difficulties, acts of the Government, flood, war, hurricanes, carthquakes, any acts of God, or other causes beyond our control.
- Lombardi Energy Services will not accept responsibility for damage related to insufficient quality or amount of antifreeze in system pipes, or damage caused by malfunction of condensate pumps or clogged drain lines.



(978) 465-7200 • LombardiEnergy.com P0 Box 1420 • 16 Perry Way • Newburyport, MA 01950

1550 (7/19/2022), 50/Pk

# LOMBARDI ENERGY SERVICES Delivering Comfort to Our Community



**Heating Service Plans** 

(978) 465-7200 LombardiEnergy.com

#### Maintain

Regular Maintenance ensures comfort, convenience and safety & prolongs equipment lifespan.

#### Oil Heating System @ \$344 Annually:



#### **Annual System Maintenance**

Ensure safe operations, peak performance and proactive service recommendations!

- Brush and Vac Heat Exchanger, burner housing and chimney pipe
- Inspect & advise on all operating controls & Oil Tank Condition
- ▶ Change Oil Filter, Nozzle and Strainer
- ► Flush oil line
- Clean Electrodes, lubricate motors, check/adjust fan belt
- ► Complete Combustion efficiency test



15% Discount on heating system repair parts & labor\*



#### **Priority 24 HR Emergency Service**

- Plans with existing Tanksure coverage, add \$20 each tank.\*\*
- Water Heater Coverage can be added to an existing plan @ \$129 Annually.
- Central or Ductless AC can be added to an existing plan for \$179 Annually.
- \* Discount excludes Installation jobs or domestic hot water components.
- \*\*\* Tanksure Insurance program is available to all existing subscribers only, the program will not be available for new coverage, effective 9/2021.



#### Conserve

Maintenance improves efficiency, conserves energy and saves up to 10% on heating costs.

#### **Gas Heating System @ \$339 Annually:**



#### **Annual System Maintenance**

Ensure safe operations, peak performance and proactive service recommendations!

- ▶ Testing all safety and operating controls
- ► Gas & carbon monoxide test
- ▶ Pressure Test
- ▶ Check and adjust ignition system
- ▶ Lube motor bearings
- ► Standard 1" air filter (1)
- ► Combustion Efficiency Test



15% Discount on heating system repair parts & labor\*



#### **Priority 24 HR Emergency Service**

- Water Heater Coverage can be added to an existing plan @ \$129 Annually.
- Central or Ductless AC can be added to an existing plan for \$179 Annually.



#### Sustain

An Energy Efficient option that can lower carbon emissions.

## Ductless Heat/AC or Central AC System @ \$249 Annually.

### 10

#### **Annual System Maintenance**

Ensure safe operations, peak performance and proactive service recommendations!

- ► Inspect & Clean outdoor condenser
- ► Check contactor and disconnect
- ► Inspect all line-set coverings
- Clean Head washable filters
- If applicable, replace standard deodorize and ionizer inserts, (1 of ea/head)
- Check all temperatures & pressures as needed
- ▶ Visual inspection & blow out of condensate drain
- Vac and Inspect Inside Evaporator coil\*\*



15% Discount on heating system repair parts & labor\*



**Priority 24 HR Emergency Service** 

Plan includes one outside condenser, up to two heads.

\$99 for additional condenser w/ up to 2 additional heads or \$25 per added single head only.

\*\* Excludes inside evaporator full water flush.

